Meet your new phone

xfinity mobile

SAMSUNG
Galaxy Note10 | 10+

Getting started

This guide provides you with the information you need to get started.

- Before turning on your phone, visit **xfinitymobile.com/activate**. Log in to start the activation process.

Access account information

- The **Xfinity Mobile** app is preloaded on your phone. Consider it your control center to track your usage, manage your account and more.
- From the Home screen swipe up to access apps, tap Search phone, and enter "Xfinity Mobile" to find the **Xfinity Mobile** app.

Access voicemail

- Tap **Voicemail** and follow the on-screen instructions to setup your voice mailbox.

Device features

Camera

Capture and share pro-grade video

- Live focus video
- Audio zoom
- Advanced super steady

S Pen

Enhanced S Pen functionality.

- Precision control for gaming
- Use gestures for remote shortcuts
- Transcribe, edit and export with Samsung Notes
- Customize videos and pictures with on-device editing

DeX integration

Share your computer's keyboard, mouse, and screen with your phone.

Mobile continuity

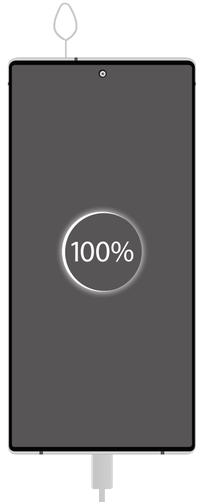
Wirelessly sync your phone and PC.

Reference the user manual for more information.

A map of the hardware

Images shown are of the Galaxy Note10+ and are for reference only.

Set up your phone



SIM/microSD™ tray

Use the tool to open the SIM/microSD card tray.

Place the SIM card and if applicable the optional microSD card into the tray with the gold contacts facing down.

Your SIM card may be pre-installed.

Charge your device

Before turning on your phone, charge it fully.

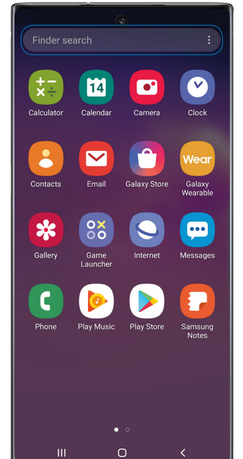
NOTE: Use only Samsung-approved charging devices and accessories. Samsung accessories are designed for your device to maximize battery life. Using other accessories may void your warranty and may cause damage.

Backup and restore

Get help transferring contacts, photos and other content from your old phone at **samsung.com/smartswitch**

Search

From the Home screen swipe up, and tap **Finder search** to find apps, settings, contacts and more.



Customize your phone

From the Home screen swipe up, and then tap **Settings** to customize, connect or turn on options to personalize your phone:

Connections
Connect to or set up a Wi-Fi™ network, Bluetooth® device, Wi-Fi calling, Mobile HotSpot, Tethering and other connection options.

Sounds and vibration
Set device volume and sounds.

Display
Customize the Home screen and display brightness.

Wallpapers and themes
Make the device your own with fun and unique wallpaper and themes.

Lock screen
Select a screen lock type and set security options.

Biometrics and security
Set facial or fingerprint security options.

Digital wellbeing
Set usage limits for your device.

Learn more

Use **Tips and help** to access the user manual and other information on how to use your device, including:

- Making and receiving calls
- Sending and receiving texts
- Managing contacts
- Managing your health & fitness
- Configuring accessibility settings

To open, from **Settings** tap **Tips and help**

Get creative with the S Pen

Unleash the S Pen

Push the **S Pen** inward and, then pull it out.

When you remove the S Pen, Air command launches.

S Pen button

Press and hold the S Pen button to open an app remotely.

A single press, double press, or a gesture can capture a photo, navigate, scroll and more.

To enable S Pen Air actions, remove the S Pen and tap **Settings** > **Air actions**.

There's no limit to the S Pen

Express yourself. Write and draw directly into emails or the calendar, as well as Word, Excel®, PowerPoint®, and PDF documents. Capture your ideas in Samsung Notes and even write a note on the back of a picture.

Air Command

Air Command gives you access to signature S Pen features.

Create note: Create customized notes.

View all notes: View all notes created.

Smart select: Outline and crop anything on the screen and freely edit or share with others.

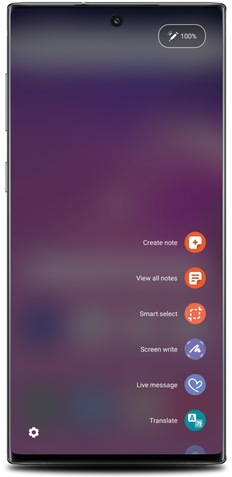
Screen write: Capture a screen image and write or draw on it.

Live message: Create live messages and GIFs.

Translate: Hover the S Pen over a word to view its definition and pronunciation.

PENUP: Use the S Pen to draw, color, edit, and share live drawings.

Add shortcuts: Select an app or function to open or turn on using Air Command.



Capture your ideas in Samsung Notes

1. From Air command, tap **Create note**.
2. At the top of the screen, you will see the following options.
   - **Pen settings** allows you to change your pen type, thickness, and color.
   - **Eraser** allows you to delete part of your writing.
   - **Undo** removes the last action.
   - **Redo** repeats the last action.
   - **Transparency** changes the opacity of the note.

Write, save and pin notes

1. When the device is locked, remove the S Pen.
2. The screen is now ready for you to use screen off memo.
3. Use the S Pen to write on the screen. Once you've finished, tap **Save** or tap **Pin** to save to your Always On Display.

Camera

Bixby Vision

Identify objects and locations.

Tools panel

Tap to select settings or options.

AR Emoji

Turn your selfie into an emoji

Scene optimizer

Recognize subjects in photos and automatically enhance the quality

Standard (leaf), Wide (tree), and Ultra wide (forest)

Get more of the scene, by tapping the leaf, tree or forest icon

Camera modes

Swipe left or right to select a mode.

Gallery

View photos.

Capture

Capture images.

Toggle cameras

Switch between the back and front cameras.

Wireless PowerShare

Wirelessly charge compatible devices right from your device.

1. Drag the Status bar down to display the Notification panel.
2. Touch and drag — to access all Quick Settings options.
3. Tap **Wireless PowerShare**.
4. With the phone face down, place the device on the back of the phone to charge.

Wireless PowerShare works with most Qi-Certified devices. Requires minimum 30% battery to share. Speed and power efficiency of charge varies by device. May not work with some accessories, covers, or other manufacturer's devices. If you have trouble connecting or charging is slow, remove any cover from each device. May affect call reception or data services, depending on your network environment.

Samsung Care

Samsung Premium Care

Pick the time and place and a team member will meet you to set up, troubleshoot, repair, or replace your product.

Enroll at **samsung.com/us/support/premium-care**

Get to know your product:

- Access solutions, videos, tips, and more at **samsung.com/us/support**
- Find support that's convenient on your device with the Samsung Members app. Download and install it from Google Play™ store.

Contact us:

- Ask questions and share solutions with other Samsung customers at **us.community.samsung.com**
- Get support at **samsung.com/us/support/contact** or call us at 1.800.SAMSUNG
- Find a service location near you at **samsung.com/us/support/service/locations**

Need Help? We're here.
Call Xfinity Support at **1 (888) 936-4968**

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Printed in Korea GH68-50796A